

## Attachment H: Modifications to Altered Facilities

Please Note: Paragraph 47 of the Consent Decree requires that within nine months of the entry of this Consent Decree, the County provide signage as necessary to comply with 28 C.F.R. § 35.163(b), after having surveyed all facilities that are the subject of this Consent Decree for the purpose of identifying those that have multiple entrances not all of which are accessible.

The term “Standards” refers to the 2010 ADA Standards for Accessible Design (28 C.F.R. § 35.104 (Title II) (defining the “2010 ADA Standards” as the requirements set forth in appendices B and D to 36 C.F.R. part 1191 and the requirements contained in 28 C.F.R. § 35.151.)). All citations are to the Standards, unless otherwise noted. In general, when determining the number of accessible elements required (*i.e.*, assistive listening system receivers, wheelchair seating spaces, accessible parking spaces, play components, etc.), always round UP to the nearest whole number.

In order that the following spaces and elements in County facilities, which were altered after January 26, 1992, are readily accessible to and usable by persons with disabilities, the County will take the following actions:

1. Within 27 months of entry of this Consent Decree, the County will complete the following modifications to the **Humboldt County Courthouse**, located at 825 5<sup>th</sup> Street in Eureka.
  - a. Offices
    - i. The pressure required to open the door to Revenue Recovery/General Services is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
    - ii. The Revenue Recovery counter protrudes into the walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.
    - iii. The pressure required to open the door to General Services is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
  - b. Toilet Rooms, 1<sup>st</sup> floor
    - i. Women’s
      - (1) The side grab bar at the toilet is mounted with the far end 48 inches

from the rear wall. Provide a side grab bar that is at least 42 inches in overall length, with the far end mounted at least 54 inches from the rear wall, and with the closer end no more than 12 inches from the rear wall. Standards §§ 213.3.2, 604.5.1.

ii. Men's

- (1) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.
- (2) The side grab bar at the toilet is mounted with the far end 49 inches from the rear wall. Provide a side grab bar that is at least 42 inches in overall length, with the far end mounted at least 54 inches from the rear wall, and with the closer end no more than 12 inches from the rear wall. Standards §§ 213.3.2, 604.5.1.
- (3) No rear grab bar provided at the toilet. Provide a rear grab bar that is at least 36 inches long (except where wall space does not permit it due to the location of a recessed fixture, in which case the grab bar may be 24 inches long), extending 12 inches from the toilet centerline on one side and 24 inches on the other side (except where an administrative authority requires flush controls to be located in a position that conflicts with the location of the rear grab bar, in which case the bar may be split or shifted to the open side); mounted horizontally between 33 and 36 inches high to the top of the gripping surface; with a diameter between 1¼ and 2 inches (or, if the grab bar is not circular, a perimeter between 4 and 4¾ inches and cross-section dimensions of no more than 2 inches); with 1½ inches between the grab bar and the wall; and at least 1½ inches between the grab bar and any object beside or below it and at least 12 inches between the grab bar and any object above it. Grab bars shall also comply with requirements for surface hazards, fittings, and structural strength. Standards §§ 213.3.2, 604.5.2, 609.

c. Drinking Fountains

i. 1<sup>st</sup> floor by designated accessible toilet rooms

- (1) The drinking fountain spout is 37 inches above the finished floor, and the water flow is 3 inches high. Provide 50% of all drinking fountains on each floor or exterior site with a spout outlet between 38 and 43 inches high and 50% of all drinking fountains on each floor or exterior site with a spout outlet no more than 36 inches high that otherwise complies with the Standards. At least one of each type shall be provided. Provide a drinking fountain that

directs the water flow in a trajectory that is at least 4 inches high and no more than 5 inches from the front edge of the unit. Standards §§ 211, 602.4, 602.6, 602.7.

- (2) The drinking fountain protrudes into the main walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.

d. Toilet Rooms, 3<sup>rd</sup> floor

i. Women's

- (1) The pressure required to open the door is 15 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.

ii. Men's

- (1) The pressure required to open the door is 15 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (2) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.

- e. Offices – The pressure required to open the door to the County Recorder's Office is 9 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.

f. Toilet Rooms, 5<sup>th</sup> Floor

i. Men's

- (1) The pressure required to open the door is 15 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting

bolts, etc.). Standards §§ 206.5, 404.2.9.

- (2) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.

ii. Women's

- (1) The pressure required to open the door is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (2) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.
- (3) The toilet flush control is on the closed side. Provide a flush control mounted on the "open" side of the toilet's clear floor space, between 15 and 48 inches high, and requiring a maximum of 5 pounds of force to operate; or provide an automatic flush device. Standards §§ 213.3.2, 309.4, 604.6.

g. Toilet Rooms, 2<sup>nd</sup> floor, next to Courtroom 4

i. Women's

- (1) The pressure required to open the door is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (2) The top of the toilet seat is 20 inches above the finished floor. Provide a toilet with the top of the seat 17 to 19 inches high. The seat shall not be sprung to return to a lifted position. Standards §§ 213.3.2, 604.4.

ii. Men's

- (1) The pressure required to open the door is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting

bolts, etc.). Standards §§ 206.5, 404.2.9.

- (2) The top of the toilet seat is 20 inches above the finished floor. Provide a toilet with the top of the seat 17 to 19 inches high. The seat shall not be sprung to return to a lifted position. Standards §§ 213.3.2, 604.4.

h. Toilet Rooms, basement level, near Jury Assembly Room

i. Men's

- (1) The pressure required to open the door is 15 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.

ii. Women's

- (1) The pressure required to open the door is 12 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.

i. Jury Assembly Room, basement level

- i. The pressure required to open the door is 14 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.

- ii. No signage informing the public of the availability of an assistive listening system is provided. Provide accessible signage indicating the availability of the assistive listening system. Standards §§ 216.10, 219.2, 703.5, 703.7.2.4.

j. Jury Deliberation Room, 214

i. Accessible Route

- (1) The door has knob hardware. Provide a door with hardware, mounted between 34 and 48 inches high, that is operable with one hand and does not require tight grasping, pinching, or twisting of the wrist and requires no more than 5 pounds of force to operate. Lever-operated mechanisms, push-type mechanisms, and U-shaped handles are acceptable designs. Standards §§ 206.4, 206.5, 309.4, 404.2.7.

- (2) No assistive listening system available. Provide an assistive

listening system. Provide receivers complying with the Standards in accordance with the following chart, and provide signage indicating their availability. Standards §§ 216.10, 219, 703.5, 703.7.2.4, 706.

Seating Capacity of Assembly Area	Number of Required Receivers	Required Receivers Required to be Hearing-Aid Compatible*
50 or less	2	2*
51 to 200	2, plus 1 per 25 seats over 50	2*
201 to 500	2, plus 1 per 25 seats over 50	1 per 4 receivers*
501 to 1000	20, plus 1 per 33 seats over 500	1 per 4 receivers*
1001 to 2000	35, plus 1 per 50 seats over 1000	1 per 4 receivers*
2001 and over	55, plus 1 per 100 seats over 2000	1 per 4 receivers*
* unless all seats are served by an induction loop system, in which case no receivers are required to be hearing aid compatible.		

- ii. Toilet Rooms - The men's and women's single user toilet rooms contain a number of inaccessible elements and are not accessible to people with disabilities. Provide an accessible toilet room such that all of the room's elements, including signage, door, door hardware, clear floor space, toilet, stall size and arrangement (if any), urinal (if provided), grab bars, lavatory, mirror, controls, and dispensers, comply with the Standards. Standards §§ 204, 205, 206, 213, 216, 225, 301.1, 401.1, 601.1, 703, 811.
- iii. Drinking Fountain (currently not working)
  - (1) The drinking fountain spout is 39 inches above the finished floor. Provide 50% of all drinking fountains on each floor or exterior site with a spout outlet between 38 and 43 inches high and 50% of all drinking fountains on each floor or exterior site with a spout outlet no more than 36 inches high that otherwise complies with the Standards. At least one of each type shall be provided. Standards §§ 211, 602.4, 602.7.
  - (2) The drinking fountain hardware requires twisting to operate. Provide a drinking fountain with controls that are operable with one hand, that require 5 pounds of force or less to operate, and that can be operated without tight grasping, pinching, or twisting of the wrist. Standards §§ 211, 309.4, 602.3.
  - (3) No knee space is provided at the drinking fountain. Provide a drinking fountain with a clear floor space of at least 30 inches by 48 inches (36 inches by 48 inches if the unit is in an alcove more than 24 inches deep) positioned for a forward approach and centered on the unit. Knee clearance shall be at least 11 inches

deep at 9 inches high and at least 8 inches deep at 27 inches high.  
Standards §§ 211, 305, 306, 602.2.

- k. Jury Deliberation Room (no room identifier)
  - i. The pressure required to open the door is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- l. Jury Room 237
  - i. The toilet room does not have accessible signage. Provide a toilet room sign with raised and Braille characters. Tactile signs shall be mounted on the wall adjacent to the latch side of the door or the nearest adjacent wall (except that signs can be mounted on the push side of doors with closers and without hold-open devices); mounted 48 inches minimum from floor to the baseline of the lowest tactile character and 60 inches maximum from the floor to the baseline of the highest tactile character; and located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. If not all toilet rooms are accessible, provide signage with the International Symbol of Accessibility at all accessible toilet rooms. Standards §§ 216.2, 703.
- m. Courtrooms 2 & 7
  - i. The pressure required to open the 1<sup>st</sup> door is 8 pounds and the pressure required to open the 2<sup>nd</sup> door is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
  - ii. No designated wheelchair seating areas are provided in the court room. Provide the number of wheelchair spaces shown in the following chart. Standards § 221.2. **Dimensions.** Each wheelchair space shall have minimum clear ground or floor space of 36 inches wide by 48 inches deep when approachable from the front or rear, or 36 inches wide by 60 inches deep when approachable only from the side (spaces need only be 33 inches wide if adjacent to another wheelchair space). The ground or floor at all wheelchair spaces shall be level, firm, stable and slip resistant; wheelchair spaces shall not overlap circulation paths; and at least one companion seat shall be provided next to each wheelchair space. Wheelchair spaces and companion seats shall not be located on (or obstructed by) temporary platforms or other movable structures. 28 C.F.R. § 35.151(g); Standards §§ 221.2, 221.3, 802.1. **Integration / Lines of Sight.** Wheelchair spaces shall be an integral part of the seating plan and shall provide spectators with choices of seating locations and viewing angles that are substantially equivalent to, or better than, the choices of seating locations and viewing angles available to all other spectators. In

stadiums where spectators can be expected to stand during the show or event (for example, football, baseball, basketball games, or rock concerts), the wheelchair spaces shall provide lines of sight over standing spectators. Standards §§ 221.2, 802.2. **Dispersion.** When the seating capacity exceeds 300, wheelchair spaces and companion seats shall be horizontally and vertically dispersed. Wheelchair spaces and companion seats shall be dispersed to all levels that include seating served by an accessible route. Wheelchair spaces and companion seats shall be dispersed **vertically** at varying distances from the screen, performance area, or playing field, including locations in each balcony or mezzanine located on an accessible route. Assembly areas that (1) have seating encircling, in whole or in part, a field of play or performance area, and (2) are required to **horizontally** disperse wheelchair spaces and companion seats, shall disperse wheelchair spaces and companion seats around that field of play or performance area. 28 C.F.R. § 35.151(g); Standards § 221.2.3. **Companion Seats.** In row seating, companion seats shall be located to provide shoulder alignment with adjacent wheelchair spaces. The shoulder alignment point of the wheelchair space shall be measured 36 inches from the front of the wheelchair space. The floor surface of the companion seat shall be the same elevation as the floor surface of the wheelchair space. Companion seats shall be equivalent in size, quality, comfort, and amenities to the seating in the immediate area. Companion seats may be movable. Standards § 221.3. **Aisle Seats.** At least 5% of the total number of aisle seats shall provide folding or retractable armrests on the aisle side of the seat, shall be identified by a sign or marker, and shall be the aisle seats closest to accessible routes. Standards §§ 221.4, 802.4.

iii. No signage informing the public of the availability of an assistive listening system is provided. Provide accessible signage indicating the availability of the assistive listening system. Standards §§ 216.10, 219.2, 703.5, 703.7.2.4.

n. Courtroom 4

i. The pressure required to open the 1<sup>st</sup> and 2<sup>nd</sup> doors is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.

ii. No signage informing the public of the availability of an assistive listening system is provided. Provide accessible signage indicating the availability of the assistive listening system. Standards §§ 216.10, 219.2, 703.5, 703.7.2.4.

iii. The path of travel to the jury box is less than 36 inches wide. Provide to each area, feature, or element described an accessible route with a minimum clear width of 36 inches, except that the width may decrease to 32 inches for a depth of no more than 24 inches. Standards §§ 206, 403.5.1.

2. Within 9 months of entry of this Consent Decree, the County will complete the following modifications to the **Public Health Department, Healthy Moms Program**, located at 2910 H Street in Eureka.
  - a. Toilet Room in Child Care Center (Single user)
    - i. The toilet flush control is on the closed side. Provide a flush control mounted on the “open” side of the toilet’s clear floor space, between 15 and 48 inches high, and requiring a maximum of 5 pounds of force to operate; or provide an automatic flush device. Standards §§ 213.3.2, 309.4, 604.6.
    - ii. No grab bars are provided at the toilet. Provide a rear grab bar that is at least 36 inches long (except where wall space does not permit it due to the location of a recessed fixture, in which case the grab bar may be 24 inches long), extending 12 inches from the toilet centerline on one side and 24 inches on the other side (except where an administrative authority requires flush controls to be located in a position that conflicts with the location of the rear grab bar, in which case the bar may be split or shifted to the open side). Provide a side grab bar that is at least 42 inches in overall length, with the far end mounted at least 54 inches from the rear wall and the closer end no more than 12 inches from the rear wall. Grab bars shall be mounted between 33 and 36 inches high to the top of the gripping surface; with a diameter between 1¼ and 2 inches (or, if the grab bar is not circular, a perimeter between 4 and 4¾ inches and cross-section dimensions of no more than 2 inches); with 1½ inches between the grab bar and the wall; and at least 1½ inches between the grab bar and any object projecting beside or below it and at least 12 inches between the grab bar and any object projecting above it. Grab bars shall also comply with requirements for surface hazards, fittings, and structural strength. Standards §§ 213.3.2, 604.5, 609.
3. Within 33 months of entry of this Consent Decree, the County will complete the following modifications to the **Juvenile Hall**, located at 2002 Harrison Avenue in Eureka.
  - a. Room signs are not mounted 60 inches above the finished floor on the wall adjacent to the latch side of the door. Provide permanent room signage meeting the requirements of the Standards for raised characters, visual characters, and pictograms; accompanied by Grade 2 Braille. Tactile signs shall be mounted between 48 and 60 inches high on the wall adjacent to the latch side of the door or on the nearest adjacent wall (except that signs can be mounted on the inactive leaf of a double door or on the push side of doors with closers and without hold-open devices); and shall be located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door’s swing between the closed and 45 degrees open positions. Standards §§ 216, 703.
  - b. The County shall provide the following accessible routes throughout the facility:

- i. No accessible route is provided to the basement level of the facility. Establish a procedure for providing access to programs in upper and lower levels of the facility, or provide ramps, platform lifts, or elevators in compliance with the Standards. Procedures shall not include lifting or carrying persons with mobility impairments or require them to traverse unnecessary or extreme distances. Standards §§ 206.2, 405, 407, 408, 410.
- ii. The top and bottom handrail extensions at the stairs are not parallel to the floor. Provide handrails on both sides of the stairs such that the inside handrail on switchbacks or doglegs is continuous. Handrails shall extend at least 12 inches beyond the top riser and at least the depth of one tread beyond the bottom riser; there shall be a clear space of at least 1½ inches between the handrails and the wall; handrail gripping surfaces shall be continuous and shall not be obstructed along their tops or sides; handrails shall have a diameter between 1¼ and 2 inches or a perimeter between 4 inches and 6¼ inches and a cross section of no more than 2¼ inches; handrails shall be mounted between 34 and 38 inches above stair nosings; the ends of the handrails shall be returned to a wall, a guard, or the landing surface; and the handrails shall not rotate within their fittings and shall be free of sharp or abrasive elements. Standards §§ 206, 210, 504, 505.

c. Telephones

- i. Adler Wing. The telephone has no volume control. Provide accessible telephones in accordance with the following chart with clear floor space of at least 30 inches by 48 inches that allows either a forward or parallel approach such that bases, enclosures, and fixed seats do not impede approaches to the telephone. All operable parts of the telephone shall be mounted between 15 and 48 inches high; volume control shall be provided; the cord shall be at least 29 inches long from the telephone to the handset; and there shall be a picture of a telephone handset with radiating sound waves. Standards §§ 217, 305, 309, 703.7.2.3, 704.

Telephones on Floor, Level, or Exterior Site	Number of Required Accessible Telephones
1 or more single units	1 per floor, level, or exterior site
1 bank of 2 or more	1 per floor, level, or exterior site
2 or more banks	1 per bank

d. Drinking Fountain

- i. The drinking fountains protrude into the entrance walkway and are not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-

mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.

- ii. No drinking fountain is provided in the Processing area for people who have difficulty bending or stooping. Provide 50% of all drinking fountains on each floor or exterior site with a spout outlet between 38 and 43 inches high and 50% of all drinking fountains on each floor or exterior site with a spout outlet no more than 36 inches high that otherwise complies with the Standards. At least one of each type shall be provided. Standards §§ 211, 602.4, 602.7.

e. Exam Room

- i. The door clear opening width is 29 inches. Provide a door with a clear opening at least 32 inches wide, measured between the face of the door and the opposite stop, when the door is open 90 degrees. Standards §§ 206.4, 206.5, 404.2.3.
- ii. The door has 7 inches of clear floor space on the latch side in the pull direction. Provide maneuvering clearance at the door that complies with the following chart. Standards §§ 206.5, 404.2.4.1.

<b>Approach Direction</b>	<b>Minimum Maneuvering Clearance Perpendicular to Doorway</b>	<b>Minimum Maneuvering Clearance Parallel to Doorway (beyond latch side unless noted)</b>
From front, pull side	60 inches	18 inches
From front, push side	48 inches	0 inches (12 inches if closer and latch are present)
From hinge, pull side	60 inches	36 inches
From hinge, pull side	54 inches	42 inches
From hinge, push side	42 inches (48 inches if closer and latch are present)	22 inches (beyond hinge side)
From latch, pull side	48 inches (54 inches if closer is present)	24 inches
From latch, push side	42 inches (48 inches if closer is present)	24 inches

f. Toilet Rooms

- i. Unisex toilet room in Processing

- (1) The toilet room sign is not mounted on the wall adjacent to the latch side of the door 60 inches high. Provide a toilet room sign with raised and Braille characters. Tactile signs shall be mounted on the wall adjacent to the latch side of the door or the nearest adjacent wall (except that signs can be mounted on the push side of doors with closers and without hold-open devices); mounted 48

inches minimum from floor to the baseline of the lowest tactile character and 60 inches maximum from the floor to the baseline of the highest tactile character; and located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. If not all toilet rooms are accessible, provide signage with the International Symbol of Accessibility at all accessible toilet rooms. Standards §§ 216.2, 703.

ii. Adler Wing (Girls)

- (1) The toilet room sign is not mounted on the wall adjacent to the latch side of the door 60 inches high. Provide a toilet room sign with raised and Braille characters. Tactile signs shall be mounted on the wall adjacent to the latch side of the door or the nearest adjacent wall (except that signs can be mounted on the push side of doors with closers and without hold-open devices); mounted 48 inches minimum from floor to the baseline of the lowest tactile character and 60 inches maximum from the floor to the baseline of the highest tactile character; and located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. If not all toilet rooms are accessible, provide signage with the International Symbol of Accessibility at all accessible toilet rooms. Standards §§ 216.2, 703.
- (2) The door has an opening width of 29 inches. Provide a door with a clear opening at least 32 inches wide, measured between the face of the door and the opposite stop, when the door is open 90 degrees. Standards §§ 206.4, 206.5, 404.2.3.
- (3) The door has knob hardware. Provide a door with hardware, mounted between 34 and 48 inches high, that is operable with one hand and does not require tight grasping, pinching, or twisting of the wrist and requires no more than 5 pounds of force to operate. Lever-operated mechanisms, push-type mechanisms, and U-shaped handles are acceptable designs. Standards §§ 206.4, 206.5, 309.4, 404.2.7.
- (4) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.
- (5) The lavatory apron provides 26 inches of knee clearance. Provide

a lavatory with the top of the rim or counter 34 inches high or less; knee clearance at least 30 inches wide, between 9 inches and 27 inches high, extending between 11 and 25 inches deep at 9 inches high, and extending at least 8 inches deep at 27 inches high; and toe clearance at least 30 inches wide and 9 inches high, and extending between 17 and 25 inches deep under the lavatory. Standards §§ 213.3.4, 306, 606.2, 606.3.

- (6) No accessible toilet compartment is provided. Provide an accessible toilet compartment at least 60 inches wide and at least 59 inches deep (or at least 56 inches deep with a wall-mounted toilet) such that all of the compartment's elements, including door, door hardware, toilet, size and arrangement, toe clearances, grab bars, controls, and dispensers, comply with the Standards. Standards §§ 213.3.1, 301.1, 404, 604, 604.8.1, 609.

iii. Redwood Wing (Boys)

- (1) The toilet room sign is not mounted on the wall adjacent to the latch side of the door 60 inches high. Provide a toilet room sign with raised and Braille characters. Tactile signs shall be mounted on the wall adjacent to the latch side of the door or the nearest adjacent wall (except that signs can be mounted on the push side of doors with closers and without hold-open devices); mounted 48 inches minimum from floor to the baseline of the lowest tactile character and 60 inches maximum from the floor to the baseline of the highest tactile character; and located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. If not all toilet rooms are accessible, provide signage with the International Symbol of Accessibility at all accessible toilet rooms. Standards §§ 216.2, 703.
- (2) The door has an opening width of 29 inches. Provide a door with a clear opening at least 32 inches wide, measured between the face of the door and the opposite stop, when the door is open 90 degrees. Standards §§ 206.4, 206.5, 404.2.3.
- (3) The door has knob hardware. Provide a door with hardware, mounted between 34 and 48 inches high, that is operable with one hand and does not require tight grasping, pinching, or twisting of the wrist and requires no more than 5 pounds of force to operate. Lever-operated mechanisms, push-type mechanisms, and U-shaped handles are acceptable designs. Standards §§ 206.4, 206.5, 309.4, 404.2.7.
- (4) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted

with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.

- (5) The soap dispenser controls are mounted 50 inches above the finished floor. Operable parts and controls of this element shall be between 15 and 48 inches high and accompanied by clear floor space of 30 by 48 inches that allows a forward or parallel approach by a person using a wheelchair. Standards §§ 205.1, 305, 308.2, 308.3, 309.
- (6) The lavatory has insufficient knee and toe clearance. Provide a lavatory with the top of the rim or counter 34 inches high or less; knee clearance at least 30 inches wide, between 9 inches and 27 inches high, extending between 11 and 25 inches deep at 9 inches high, and extending at least 8 inches deep at 27 inches high; and toe clearance at least 30 inches wide and 9 inches high, and extending between 17 and 25 inches deep under the lavatory. Standards §§ 213.3.4, 306, 606.2, 606.3.
- (7) The lavatory has twist type hardware. Provide a lavatory with a faucet that can be operated with no more than 5 pounds of force and can be used with one hand and without tight grasping, pinching, or twisting of the wrist (lever-operated, push-type, and electronically controlled mechanisms are examples of acceptable designs). Hand-operated metering faucets shall remain open for at least 10 seconds. Standards §§ 213.3.4, 309.4, 606.4.
- (8) No accessible toilet compartment is provided. Provide an accessible toilet compartment at least 60 inches wide and at least 59 inches deep (or at least 56 inches deep with a wall-mounted toilet) such that all of the compartment's elements, including door, door hardware, toilet, size and arrangement, toe clearances, grab bars, controls, and dispensers, comply with the Standards. Standards §§ 213.3.1, 301.1, 404, 604, 604.8.1, 609.

g. Shower Stalls

i. Processing

- (1) No hand-held shower spray unit is provided and the shower head is higher than 48 inches above the finished floor. Provide a shower spray unit with a hose at least 59 inches long that can be used both as a fixed shower head and as a hand-held shower, with an on/off control with a non-positive shutoff, that delivers water no hotter than 120 degrees. A fixed shower head mounted at 48 inches above the shower floor may be used in lieu of a hand-held shower head. Standards §§ 213.3.6, 608.6.

ii. Adler Wing (Girls)

- (1) The shower has a number of inaccessible features and is not accessible to people with mobility impairments. Provide a transfer shower that is 36 inches by 36 inches clear inside with a clearance outside of 36 inches wide by 48 inch long, measured from the control wall; with a threshold that is no higher than ½ inch and beveled, rounded, or vertical; with a folding or non-folding rectangular or L-shaped seat mounted on the wall opposite the controls; with grab bars across the control wall and across the back wall to a point 18 inches from the control wall; with controls, faucets, and shower spray unit mounted on the wall opposite the seat between 38 and 48 inches above the floor and located 15 inches maximum from the centerline of the seat toward the shower opening...OR...provide a roll-in shower that is at least 30 inches wide by 60 deep with a minimum 30 inch wide by 60 inch long clear floor space at the face of the shower; with a threshold that is no higher than ¼ inch vertically, or between ¼ inch and no higher than ½ inch and beveled; where an optional seat is provided grab bars shall be on the back wall and the side wall opposite the seat and shall not be provided above the seat; where an optional seat is not provided grab bars shall be on three walls, installed 6 inches maximum from adjacent walls; where an optional seat is provided the controls, faucets, and shower spray unit shall be installed on the back wall adjacent to the seat wall 27 inches maximum from the seat wall; where an optional seat is not provided the controls, faucets, and shower spray unit may be installed on any wall of the shower. Transfer and roll-in shower controls, faucets, and shower spray unit shall be located above the grab bar but no higher than 48 inches above the floor, and operable with no more than 5 pounds of force, with one hand, and without tight grasping, pinching, or twisting of the wrist; shower enclosures provided shall not obstruct controls, faucets, spray units, and transfer between wheelchairs and optional shower seats. Standards §§ 213.3.6, 608, 609, 610.

iii. Adler Wing (Boys)

- (1) The shower has a number of inaccessible features and is not accessible to people with mobility impairments. Provide a transfer shower that is 36 inches by 36 inches clear inside with a clearance outside of 36 inches wide by 48 inch long, measured from the control wall; with a threshold that is no higher than ½ inch and beveled, rounded, or vertical; with a folding or non-folding rectangular or L-shaped seat mounted on the wall opposite the controls; with grab bars across the control wall and across the back wall to a point 18 inches from the control wall; with controls, faucets, and shower spray unit mounted on the wall opposite the seat between 38 and 48 inches above the floor and located 15

inches maximum from the centerline of the seat toward the shower opening...OR...provide a roll-in shower that is at least 30 inches wide by 60 deep with a minimum 30 inch wide by 60 inch long clear floor space at the face of the shower; with a threshold that is no higher than ¼ inch vertically, or between ¼ inch and no higher than ½ inch and beveled; where an optional seat is provided grab bars shall be on the back wall and the side wall opposite the seat and shall not be provided above the seat; where an optional seat is not provided grab bars shall be on three walls, installed 6 inches maximum from adjacent walls; where an optional seat is provided the controls, faucets, and shower spray unit shall be installed on the back wall adjacent to the seat wall 27 inches maximum from the seat wall; where an optional seat is not provided the controls, faucets, and shower spray unit may be installed on any wall of the shower. Transfer and roll-in shower controls, faucets, and shower spray unit shall be located above the grab bar but no higher than 48 inches above the floor, and operable with no more than 5 pounds of force, with one hand, and without tight grasping, pinching, or twisting of the wrist; shower enclosures provided shall not obstruct controls, faucets, spray units, and transfer between wheelchairs and optional shower seats. Standards §§ 213.3.6, 608, 609, 610.

- h. No accessible lavatory / toilet combination provided in any of the 26 cells. Provide mobility features for a minimum of 3%, but no fewer than one of the total number of cells in the facility. Cells with mobility features must be provided for each classification level and special housing area, such as administrative and disciplinary segregation and medical isolation. Provide mobility features for at least one of each type of special holding or housing cell, such as a cell serving a particular courtroom. For cells required to have mobility features, provide the following: turning space complying with § 304; where benches are provided, at least one bench complying with § 903; where beds are provided, a bed with clear floor space complying with §305 parallel to at least one side of the bed; where provided, at least one water closet, one lavatory, and one bathtub or shower complying with the applicable requirements of §§ 603 through 610. In cells and dormitories having more than 25 beds, provide clear floor space that complies with § 807.2.3 for a minimum of 5% of the beds. 28 C.F.R. § 35.151(k). Standards §§ 232, 304, 305, 603, 604, 606, 607, 608, 609, 610, 807.2, 903.

4. Within 9 months of entry of this Consent Decree, the County will complete the following modifications to the **Department of Health and Human Services**, located at 507 F Street in Eureka.

a. Toilet Rooms

i. 5<sup>th</sup> Floor

(1) Men's

(a) The pressure required to open the door is 9 pounds.

Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.

- (b) The toilet room door swings into the required clear floor space at the lavatory. No door shall swing into the required clear floor space or clearance at any accessible fixture (*e.g.*, toilet, urinal, lavatory). Standards §§ 213.2, 603.2.3.
- (c) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.
- (d) The paper towel dispenser protrudes into the walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.

(2) Women's

- (a) The pressure required to open the door is 9 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (b) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.
- (c) The paper towel dispenser protrudes into the walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.

ii. Mezzanine

(1) Men's

- (a) The pressure required to open the door is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (b) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.
- (c) The paper towel dispenser protrudes into the walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.

(2) Women's

- (a) The pressure required to open the door is 10 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (b) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.
- (c) The paper towel dispenser protrudes into the walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.

b. Elevator



underneath the lavatory or sink. Standards §§ 213.3.4, 606.5.

- (iii) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.

(b) Men's

- (i) No accessible route is provided to the men's toilet room. To each area, feature, or element described, provide at least one accessible route that coincides with or is located in the same area as general circulation paths. The accessible route must have a minimum clear width of 36 inches (except that it may narrow to no less than 32 inches for a length of no more than 24 inches), or a minimum clear width of 42 inches if there is a U-turn around an obstruction less than 48 inches wide; have passing spaces at least every 200 feet; have a minimum clear headroom of 80 inches; have a surface that is firm, stable, and slip resistant; have, in the absence of a curb ramp, ramp, elevator, or platform lift, no level changes in excess of ½ inch vertically; have no level changes greater than ¼ inch vertically unless they are beveled with a slope no greater than 50%; and have a running slope no greater than 5% (or have been constructed as a fully accessible ramp) and a cross slope no greater than 2.08%. Standards §§ 206, 301.1, 401.1.
- (ii) The lavatory pipes are not insulated or otherwise configured to protect against contact. Provide water supply and drain pipes insulated or otherwise configured to protect against contact. There shall be no sharp or abrasive surfaces underneath the lavatory or sink. Standards §§ 213.3.4, 606.5.

(2) Showers

(a) Women's

- (i) The roll-in shower controls are not on the back wall and the shower head is fixed higher than 48 inches. Provide a transfer shower that is 36 inches by 36 inches clear inside with a clearance outside of 36 inches wide by 48 inch long, measured from the control wall; with a threshold that is no higher than

½ inch and beveled, rounded, or vertical; with a folding or non-folding rectangular or L-shaped seat mounted on the wall opposite the controls; with grab bars across the control wall and across the back wall to a point 18 inches from the control wall; with controls, faucets, and shower spray unit mounted on the wall opposite the seat between 38 and 48 inches above the floor and located 15 inches maximum from the centerline of the seat toward the shower opening...OR...provide a roll-in shower that is at least 30 inches wide by 60 deep with a minimum 30 inch wide by 60 inch long clear floor space at the face of the shower; with a threshold that is no higher than ¼ inch vertically, or between ¼ inch and no higher than ½ inch and beveled; where an optional seat is provided grab bars shall be on the back wall and the side wall opposite the seat and shall not be provided above the seat; where an optional seat is not provided grab bars shall be on three walls, installed 6 inches maximum from adjacent walls; where an optional seat is provided the controls, faucets, and shower spray unit shall be installed on the back wall adjacent to the seat wall 27 inches maximum from the seat wall; where an optional seat is not provided the controls, faucets, and shower spray unit may be installed on any wall of the shower. Transfer and roll-in shower controls, faucets, and shower spray unit shall be located above the grab bar but no higher than 48 inches above the floor, and operable with no more than 5 pounds of force, with one hand, and without tight grasping, pinching, or twisting of the wrist; shower enclosures provided shall not obstruct controls, faucets, spray units, and transfer between wheelchairs and optional shower seats. Standards §§ 213.3.6, 608, 609, 610.

- (ii) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.

(b) Men's

- (i) The roll-in shower controls are not on the back wall, a curb is present, and the fixed shower head is higher than 48 inches. Provide a transfer shower that is 36 inches by 36 inches clear inside with a clearance outside of 36 inches wide by 48 inch long,

measured from the control wall; with a threshold that is no higher than ½ inch and beveled, rounded, or vertical; with a folding or non-folding rectangular or L-shaped seat mounted on the wall opposite the controls; with grab bars across the control wall and across the back wall to a point 18 inches from the control wall; with controls, faucets, and shower spray unit mounted on the wall opposite the seat between 38 and 48 inches above the floor and located 15 inches maximum from the centerline of the seat toward the shower opening...OR... provide a roll-in shower that is at least 30 inches wide by 60 deep with a minimum 30 inch wide by 60 inch long clear floor space at the face of the shower; with a threshold that is no higher than ¼ inch vertically, or between ¼ inch and no higher than ½ inch and beveled; where an optional seat is provided grab bars shall be on the back wall and the side wall opposite the seat and shall not be provided above the seat; where an optional seat is not provided grab bars shall be on three walls, installed 6 inches maximum from adjacent walls; where an optional seat is provided the controls, faucets, and shower spray unit shall be installed on the back wall adjacent to the seat wall 27 inches maximum from the seat wall; where an optional seat is not provided the controls, faucets, and shower spray unit may be installed on any wall of the shower. Transfer and roll-in shower controls, faucets, and shower spray unit shall be located above the grab bar but no higher than 48 inches above the floor, and operable with no more than 5 pounds of force, with one hand, and without tight grasping, pinching, or twisting of the wrist; shower enclosures provided shall not obstruct controls, faucets, spray units, and transfer between wheelchairs and optional shower seats. Standards §§ 213.3.6, 608, 609, 610.

ii. Turf Club

(1) Toilet Rooms

(a) Men's

- (i) No accessible sign is provided. Provide a toilet room sign with raised and Braille characters. Tactile signs shall be mounted on the wall adjacent to the latch side of the door or the nearest adjacent wall (except that signs can be mounted on the push

side of doors with closers and without hold-open devices); mounted 48 inches minimum from floor to the baseline of the lowest tactile character and 60 inches maximum from the floor to the baseline of the highest tactile character; and located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. If not all toilet rooms are accessible, provide signage with the International Symbol of Accessibility at all accessible toilet rooms. Standards §§ 216.2, 703.

- (ii) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.

(b) Women's

- (i) No accessible sign is provided. Provide permanent room signage meeting the requirements of the Standards for raised characters, visual characters, and pictograms; accompanied by Grade 2 Braille. Tactile signs shall be mounted between 48 and 60 inches high on the wall adjacent to the latch side of the door or on the nearest adjacent wall (except that signs can be mounted on the inactive leaf of a double door or on the push side of doors with closers and without hold-open devices); and shall be located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. Standards §§ 216, 703.

- (ii) No accessible mirror is provided. Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.

- (iii) The toilet centerline measures 20 inches from the side wall. Provide a toilet with its centerline between 16 and 18 inches from the near side wall. Standards §§ 213.3.2, 604.2.
- (2) The door has an opening width of 20 inches. Provide a door with a clear opening at least 32 inches wide, measured between the face of the door and the opposite stop, when the door is open 90 degrees. Standards §§ 206.4, 206.5, 404.2.3.
- (3) Telephones
  - (a) The telephone coin slot is 67 inches high and there is no volume control. Provide accessible telephones in accordance with the following chart with clear floor space of at least 30 inches by 48 inches that allows either a forward or parallel approach such that bases, enclosures, and fixed seats do not impede approaches to the telephone. All operable parts of the telephone shall be mounted between 15 and 48 inches high; volume control shall be provided; the cord shall be at least 29 inches long from the telephone to the handset; and there shall be a picture of a telephone handset with radiating sound waves. Standards §§ 217, 305, 309, 703.7.2.3, 704.

<b>Telephones on Floor, Level, or Exterior Site</b>	<b>Number of Required Accessible Telephones</b>
1 or more single units	1 per floor, level, or exterior site
1 bank of 2 or more	1 per floor, level, or exterior site
2 or more banks	1 per bank

- (b) The telephones protrude into the main walkway and are not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.

b. Belotti Hall (2/9)

- i. The double door leafs are each 30 inches wide. Provide a door that has at least one active leaf with at least 32 inches of clear opening width, measured between the face of the door and the opposite stop, when the door is open 90 degrees (or, in the case of automatic doors, the door shall

have 32 inches clear opening provided by all leaves in the open position); that has clear and level maneuvering clearance that complies with § 404.2.4 (unless the door is automatic and either has standby power or remains open with the power off); and that has a threshold not exceeding ½ inch in height (or ¾ inch in height if the threshold is existing or altered) and, if it is greater than ¼ inch in height, beveled with a slope no greater than 50%. All hardware and operating devices shall be operable with one hand and without tight grasping, pinching, or twisting of the wrist; shall require no more than five pounds of force to operate; and shall be mounted between 34 and 48 inches high. All automatic door opener operating devices shall be easy to operate with one hand; shall not require tight grasping, pinching, or twisting of the wrist to operate; shall not require more than 5 pounds of force to operate; shall be mounted between 15 and 48 inches high on an accessible route; and shall be accompanied by a clear floor space that is 48 inches by 30 inches and is beyond the arc of the door's swing. Standards §§ 206.4, 305, 308, 309.4, 404.

- ii. No accessible route connects the wheelchair seating areas and the stage. Provide an accessible route directly connecting the wheelchair seating locations with the performance area, and the performance area with ancillary areas used by performers (dressing rooms, locker rooms, etc.) unless specifically exempted by the Standards. Standards §§ 206.2.6, 206.2.3, 401.1.
- iii. The ticket windows are obstructed by the bench. At this element, provide clear floor space that contains no changes in level within the required 30 inch by 48 inch space directly in front of the element. Additionally, maneuvering clearances shall comply with § 305, including, if appropriate, providing additional maneuvering space at alcoves. Standards §§ 206, 305.
- iv. The telephone has 27 inches of clear floor width, the highest operable part is 65 inches high, and it has no volume control. Provide accessible telephones in accordance with the following chart with clear floor space of at least 30 inches by 48 inches that allows either a forward or parallel approach such that bases, enclosures, and fixed seats do not impede approaches to the telephone. All operable parts of the telephone shall be mounted between 15 and 48 inches high; volume control shall be provided; the cord shall be at least 29 inches long from the telephone to the handset; and there shall be a picture of a telephone handset with radiating sound waves. Standards §§ 217, 305, 309, 703.7.2.3, 704.

<b>Telephones on Floor, Level, or Exterior Site</b>	<b>Number of Required Accessible Telephones</b>
1 or more single units	1 per floor, level, or exterior site
1 bank of 2 or more	1 per floor, level, or exterior site
2 or more banks	1 per bank

v. Toilet Rooms

(1) Men's

- (a) The toilet room sign is not mounted on the wall adjacent to the latch side of the door. Provide permanent room signage meeting the requirements of the Standards for raised characters, visual characters, and pictograms; accompanied by Grade 2 Braille. Tactile signs shall be mounted between 48 and 60 inches high on the wall adjacent to the latch side of the door or on the nearest adjacent wall (except that signs can be mounted on the inactive leaf of a double door or on the push side of doors with closers and without hold-open devices); and shall be located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. Standards §§ 216, 703.
- (b) The pressure required to open the door is 15 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (c) The air dryer protrudes into the main walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.
- (d) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.

(2) Women's

- (a) The toilet room sign is not mounted on the wall adjacent to the latch side of the door. Provide permanent room signage meeting the requirements of the Standards for raised characters, visual characters, and pictograms; accompanied by Grade 2 Braille. Tactile signs shall be mounted between 48 and 60 inches high on the wall adjacent to the latch side of the door or on the nearest adjacent wall (except that

signs can be mounted on the inactive leaf of a double door or on the push side of doors with closers and without hold-open devices); and shall be located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. Standards §§ 216, 703.

- (b) The door pressure required to open the door is 15 pounds. Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.
- (c) The air dryer protrudes into the main walkway and is not detectable to a blind person using a cane. Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.
- (d) No accessible coat hook is provided. Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.
- (e) The bench is 15 inches wide. Provide a bench with a seat at least 42 inches long and between 20 and 24 inches deep that is either affixed to a wall or has a back support that is at least 42 inches long, is no more than 2½ inches horizontally from the rear edge of the seat, and extends from no more than 2 inches to at least 18 inches above the seat. The top of the seat shall be between 17 and 19 inches high and shall provide clear floor space at the end of the bench parallel to the bench's short axis. Standards §§ 222.1, 305, 803.4, 903.